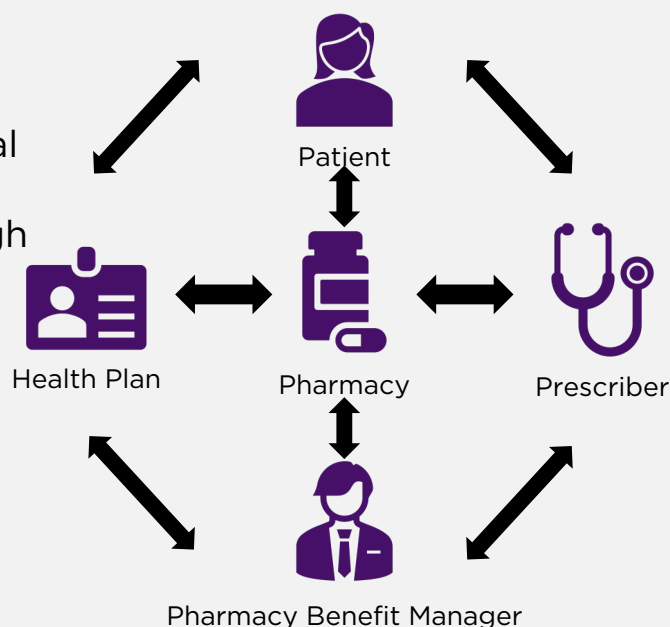


Not all billing errors are fraudulent and the distinctions between the types of F/W/A are not always obvious. Recognizing the nuances of these emerging patterns enables a health plan to better predict and prevent payment for claims of all types. Our approach relies on predictive analytics to identify patterns of behavior that indicate areas of potential F/W/A. Technology by itself will not change behavior, so we also proactively develop and implement targeted communications programs to reach out and suggest corrective action. By combining point of sale and patient and prescriber information, we offer a total situational view which results in efficient identification and timely resolution of problems.

TPG-DS offers a range of solution tools:

- Real-time invoice screening
- Predictive modeling tools
- Customized F/W/A analytical metrics
- Integration of analyses of high probability patients, physicians, and pharmacies
- High probability target identification
- Analytics and behavior modification to prevent downstream F/W/A
- 24/7 secure cloud access



“We hired TPG Data Services (TPG-DS) to implement a comprehensive Fraud, Waste, and Abuse (F/W/A) program that would document improvement within our pharmacy network and offer financial savings. The project was very successful; our per member per month (PMPM) costs declined 7% or \$12 PMPM throughout the program, annual savings were \$6.0 million yielding a return on investment in excess of 20 times.”

- Yana Paulson, Chief Pharmacy Officer, LA Care Health Plan

For more information on Fraud, Waste, & Abuse, contact:

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**\$28.5
Million**

lost every hour to
Fraud, Waste, Abuse



**\$234
Billion**

lost annually to
Fraud, Waste, Abuse



1-3%

Return

of a health plan's
annual drug spend